



South Armour Heights Residents' Association



Winter Survey 2020: Results and conclusions

As a follow up to the 2019 Winter Survey

Responses were accepted from March 26 – April 23, 2020

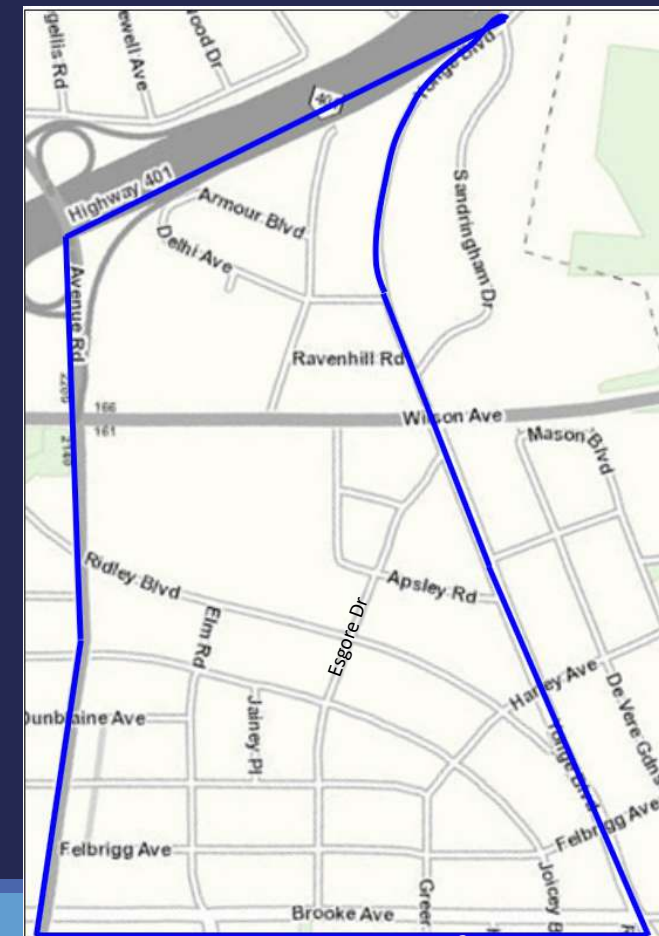
A big THANK YOU to those who participated



Overview

- The purpose of this survey is to seek, from our residents, feedback that will help us decide where to spend our time and resources.
- Due to the COVID-19 pandemic, paper copies of the survey were not distributed; the survey was only publicised by email

SAHRA's boundaries

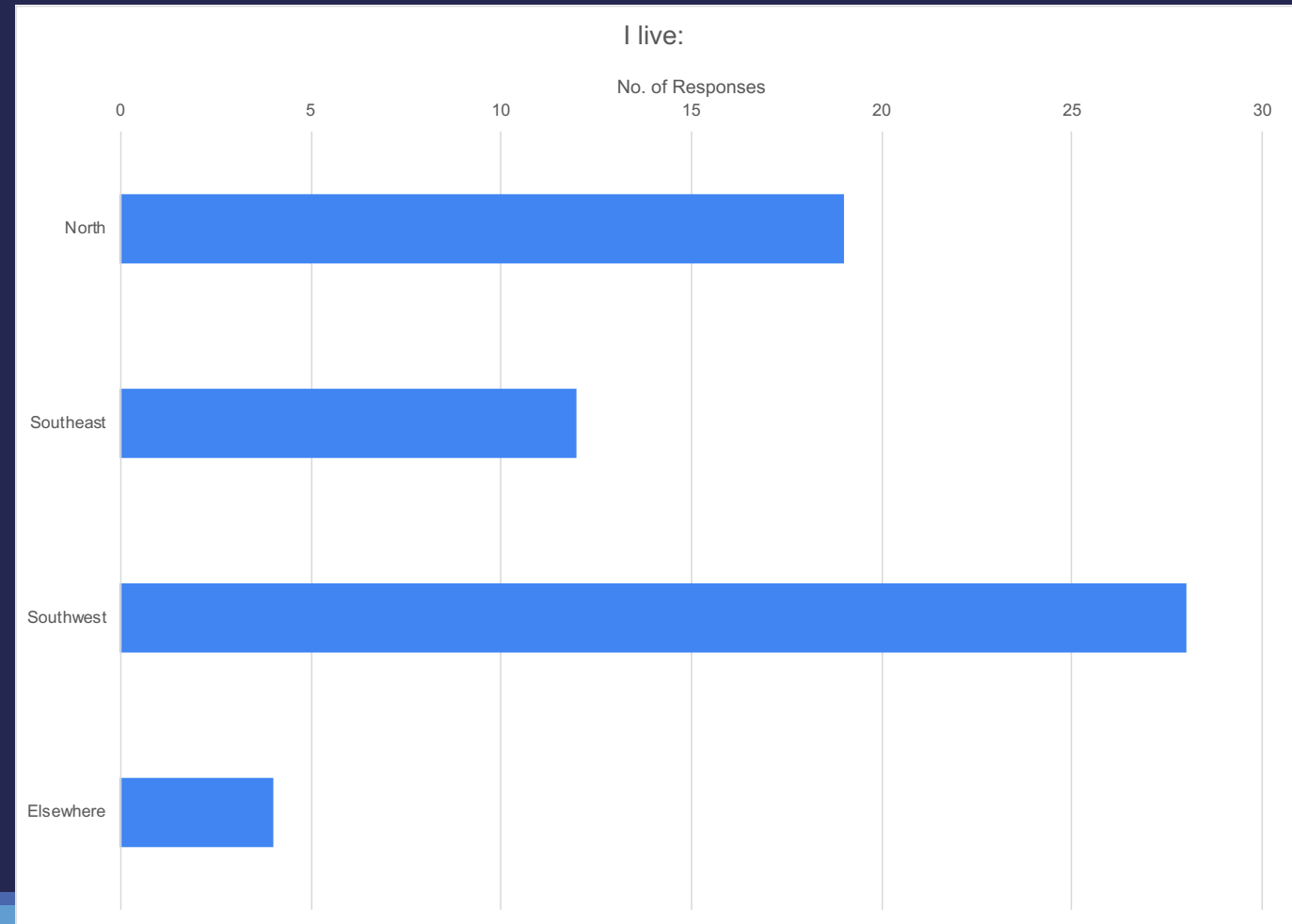




Distribution of Number of Responses

SAHRA's subareas

- North: north of Wilson
- Southeast: East of Esgore
- Southwest: West of Esgore
- Elsewhere: Outside of SAHRA's boundaries



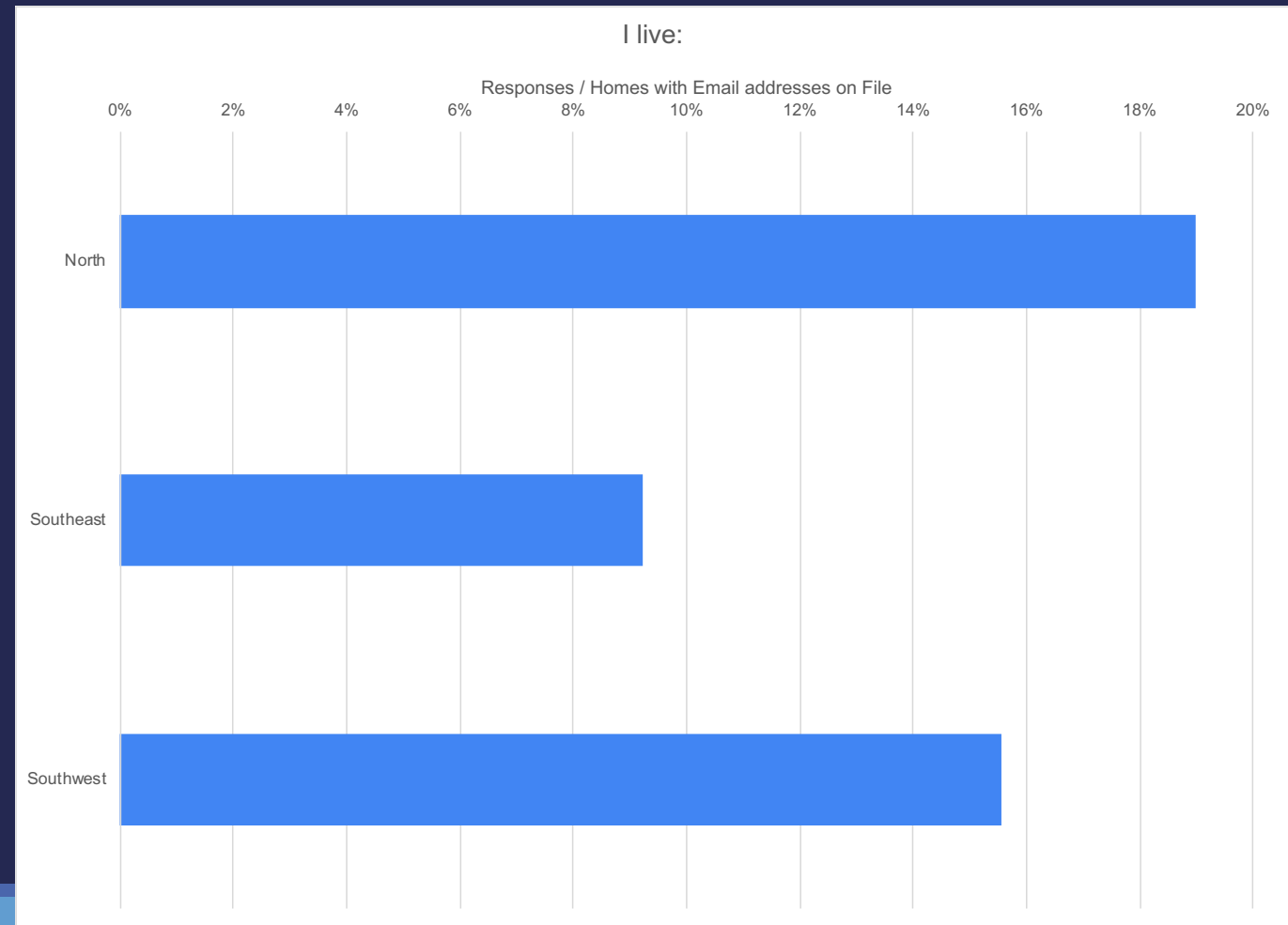
Distribution by % of Homes with Email Addresses on File



SAHRA's subareas

- North: north of Wilson
- Southeast: East of Esgore
- Southwest: West of Esgore

Conclusion: North submitted highest % of responses; SE the least.





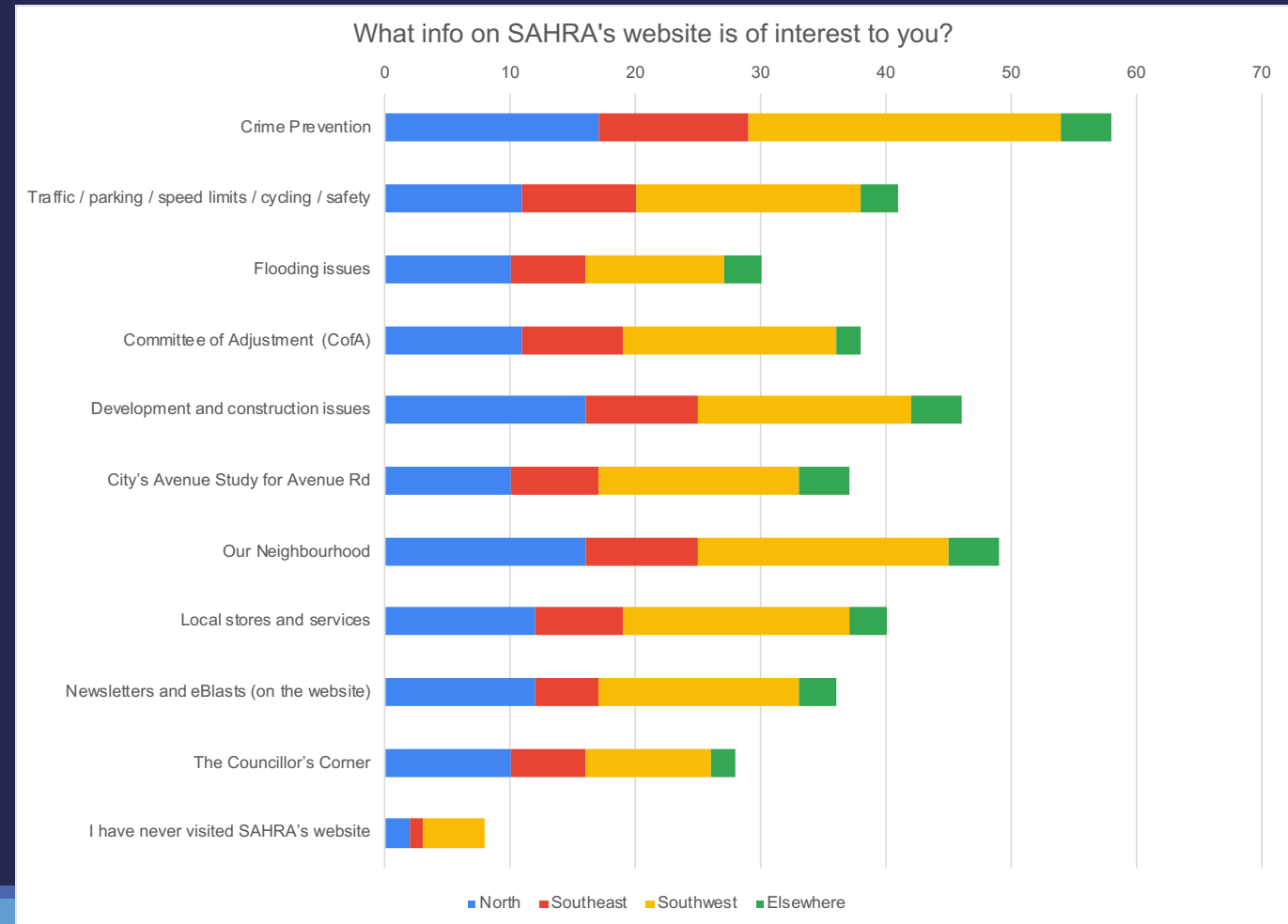
Charts

- Use stacked bar charts to compare overall importance
- Use side-by-side bar charts to compare subareas
- Colour coding legend is shown at the bottom of the charts



Subjects of Interest on Website

1. Crime Prevention
2. Our Neighbourhood
3. Development & Construction Issues
4. Traffic/Parking/Speed limits/Cycling/Safety
5. Local Stores & Services

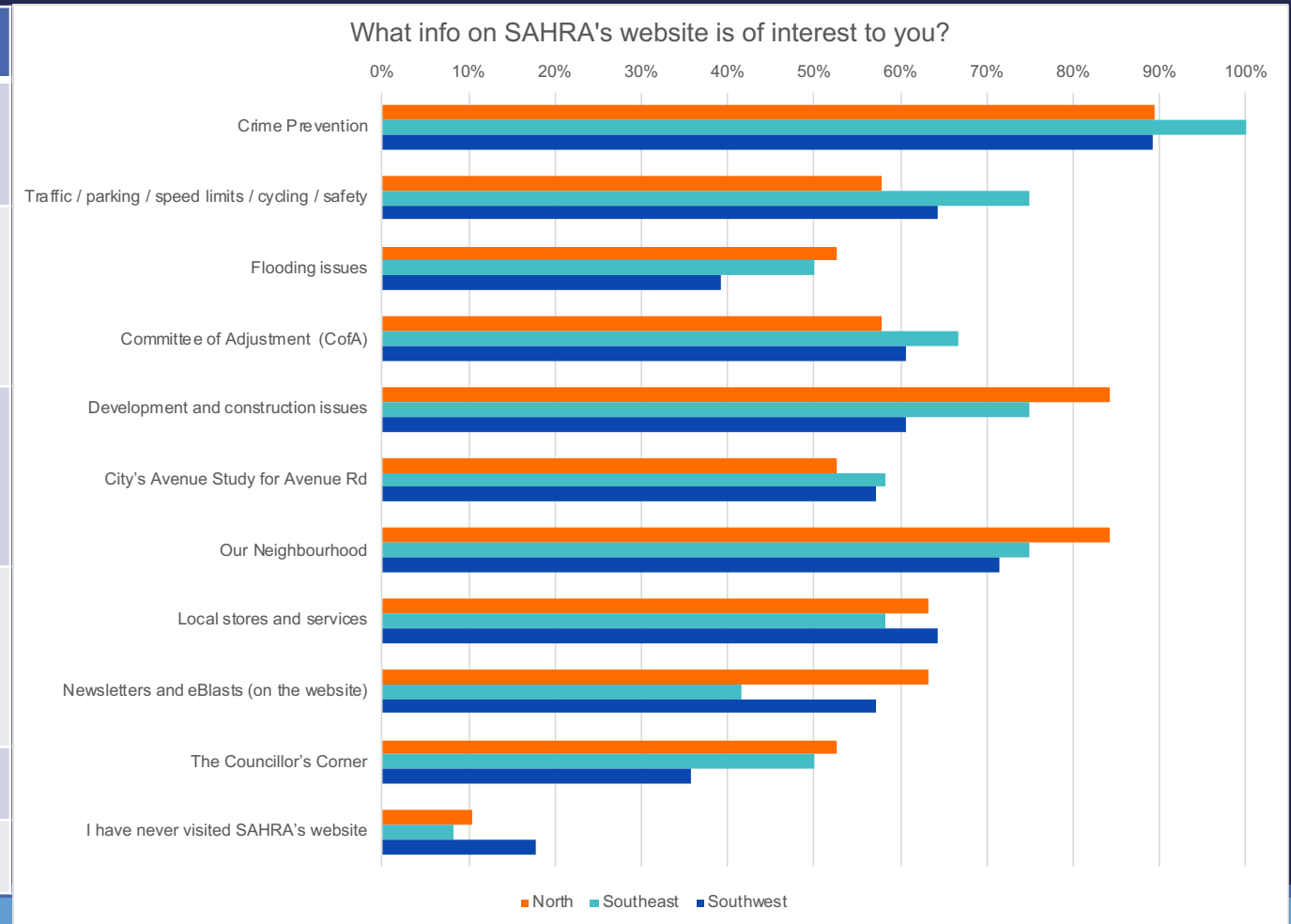




Subjects of Interest on Website

	North	SE	SW
1	Crime Prevention ¹	Crime Prevention ¹	Crime Prevention ¹
2	Development & Construction Issues ³	Development & Construction Issues ³	Our Neighbourhood ²
3	Our Neighbourhood ²	Our Neighbourhood ²	Traffic/Parking/Speed limits/Cycling/Safety ⁴
4	Newsletters & eBlasts ⁷	Traffic/Parking/Speed limits/Cycling/Safety ⁴	Local Stores & Services ⁵

Superscripts indicate the position of the item on total responses list





Website summary and conclusions

Summary

- Top 5
 1. Crime Prevention
 2. Our Neighbourhood
 3. Development & Construction Issues
 4. Traffic/Parking/Speed limits/Cycling/Safety
 5. Local Stores & Services
- Lowest: Councillor's Corner
- Most responders have visited the website

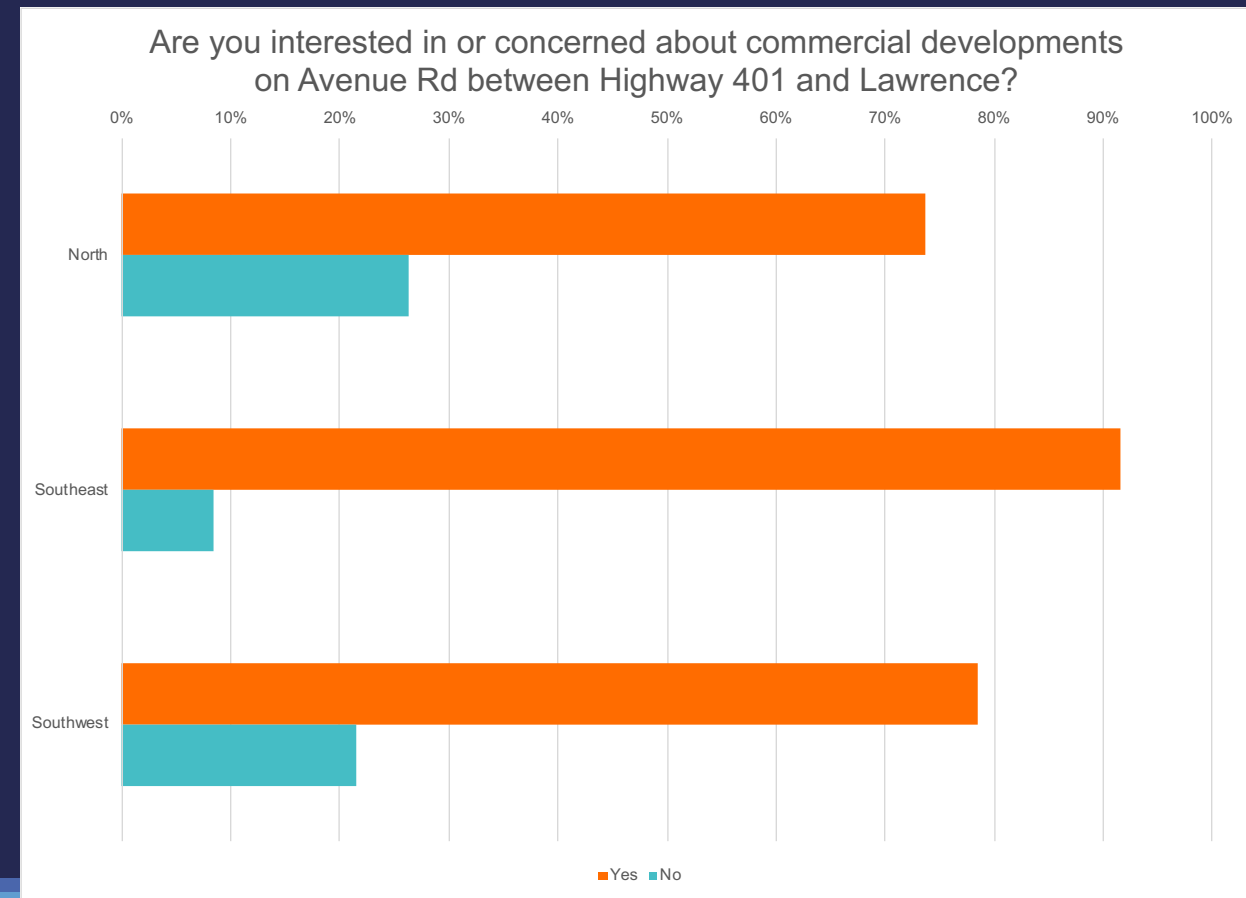
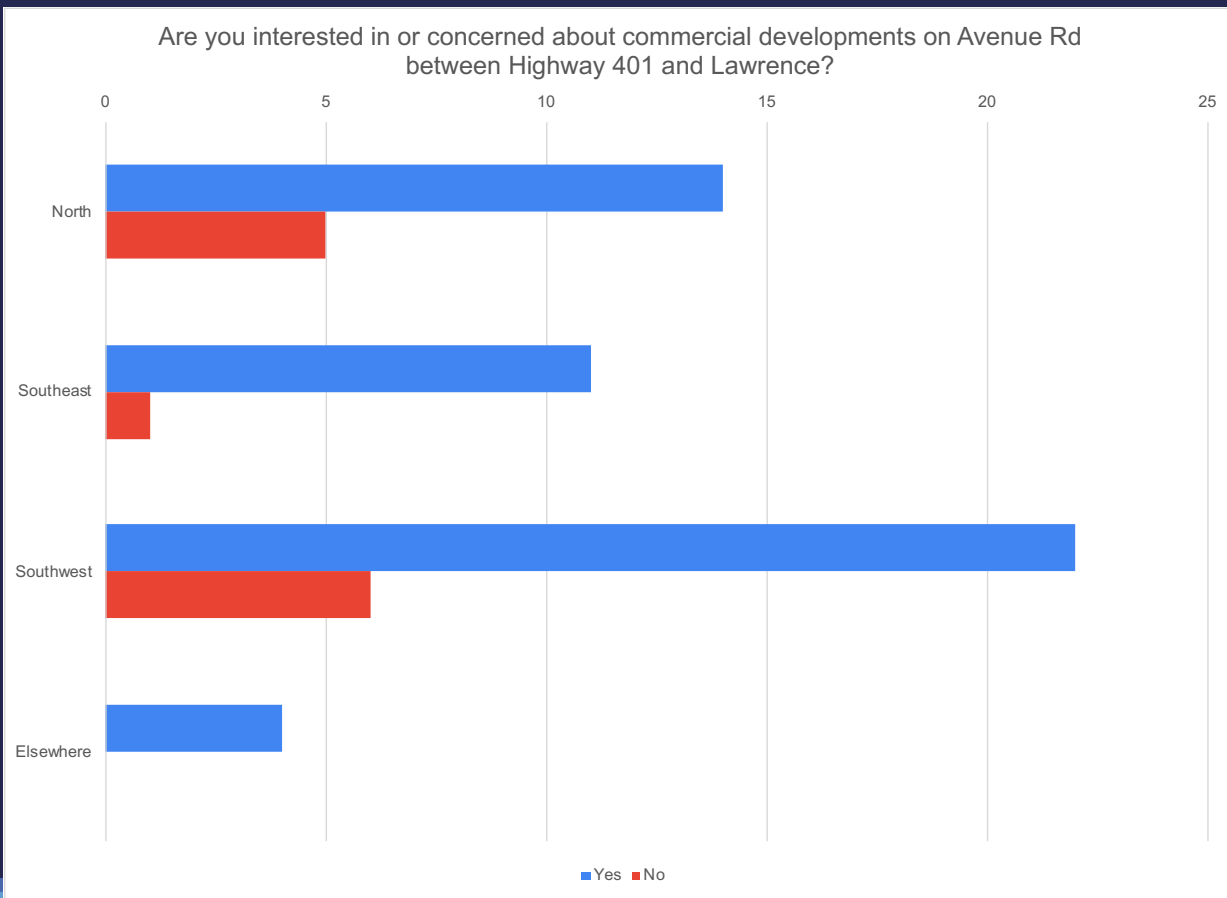
Conclusions

- Keep the website updated, concentrating on these categories

Interested in or concerned about commercial developments on Avenue Rd



- Number of responses on left chart; Per cent of responses within each sub-area on right chart



If YES to being interested in or concerned about commercial developments on Avenue Rd, describe:



Concerns	No. of Responses
◦ Height , density	15
◦ Avenue Road Avenue Study and balanced development	7
◦ Business support	7
◦ Traffic	4
◦ General interest	4

Avenue Road: What type of development would you like to see?



	No. of Responses
◦ Similar to existing: low rise, smaller stores	19
◦ Types of businesses (1 response each)	
◦ Sustainable goods and services outlets	
◦ A full service walk-to community	
◦ Restaurants, fabric stores/DIY stores, electronics	
◦ Better retail and restaurants as the current offering is not satisfactory	
◦ No shopping mall stores	
◦ The better quality of stores/businesses that we have, the more people will use Avenue as a shopping destination and hopefully that will lead to the success of more local businesses. I'm very worried about those we do have surviving through the ongoing pandemic.	
◦ Residential development like Avenue Road between Douglas & Woburn	1
◦ Bike lanes	1

Avenue Road: What type of development are you opposed to?



	No. of Responses
◦ High rise, high density, condos	31
◦ Big box, chain stores	2
◦ Public realm comments: <ul style="list-style-type: none">◦ That ruin the village-like setting by not blending the style and height of first two floors◦ My only complaint regarding new developments is the poor consideration of the streetscape...the street level look of the these buildings are quite ugly generally and do not engage the community....how about art, sculpture, benches	
◦ Not opposed to anything	2

Commercial developments on Avenue Road: Conclusions



- Continue SAHRA's existing activities supporting
 - Village feel
 - Avenue Road Avenue Study
 - Limited height (biggest concern)
 - Limited density
 - Concern of increased traffic
- Contact councillor's office
 - Too many condos
 - Concern of small businesses not being able to thrive

Suggestions to 'improve' Avenue Road as Main Street?



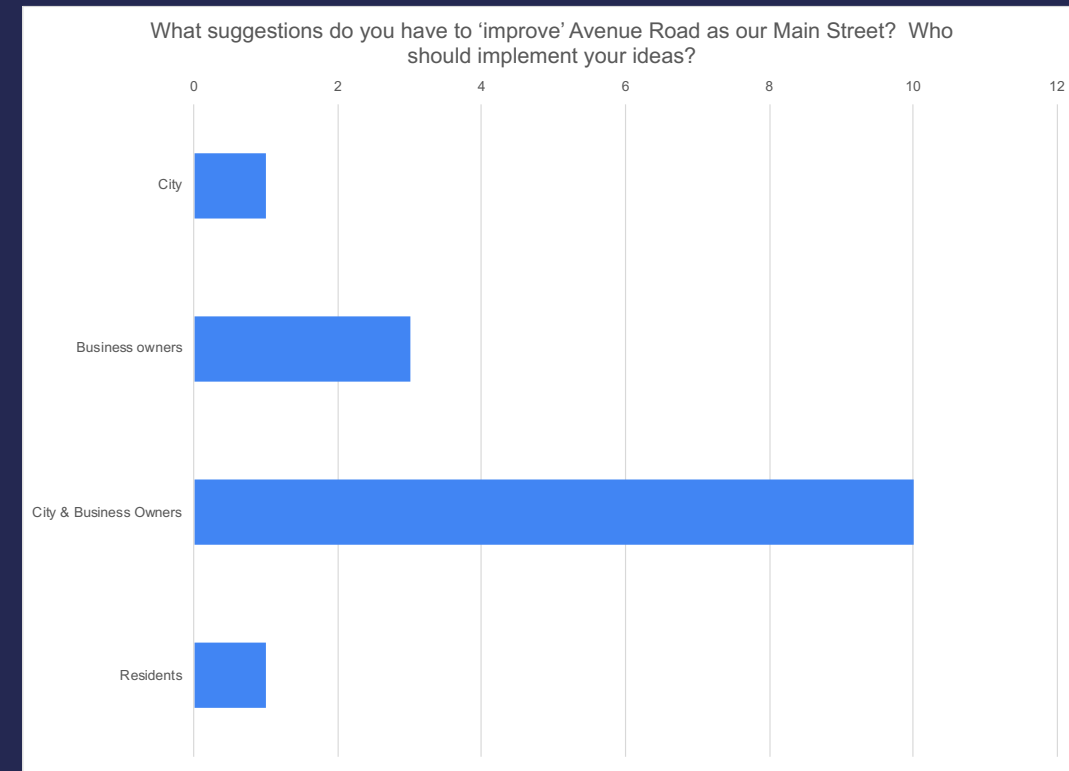
No. of Responses

- | | |
|--|---|
| ◦ Keeping area clean / add garbage receptacles | 7 |
| ◦ Green spaces / flowers | 6 |
| ◦ More benches | 2 |
| ◦ Wider sidewalks | 2 |

Who should implement: city or business owners?



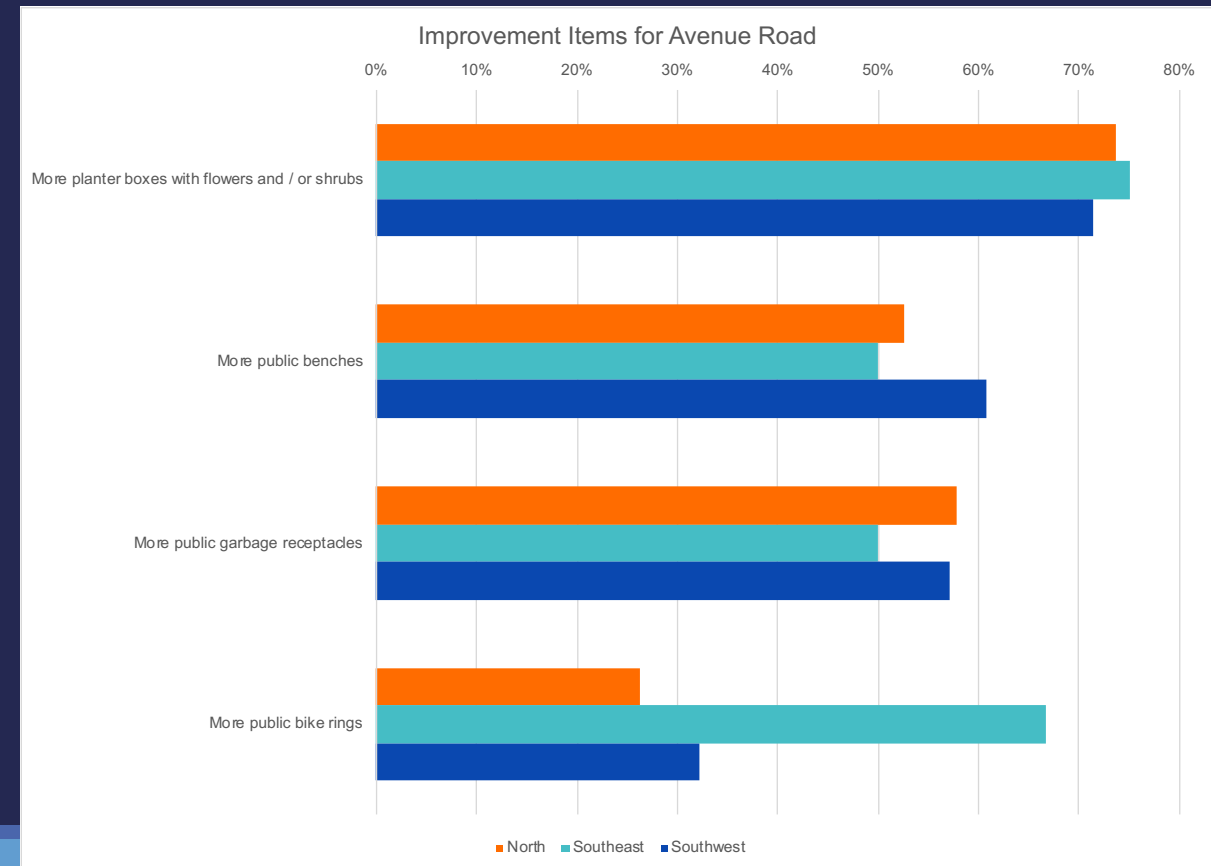
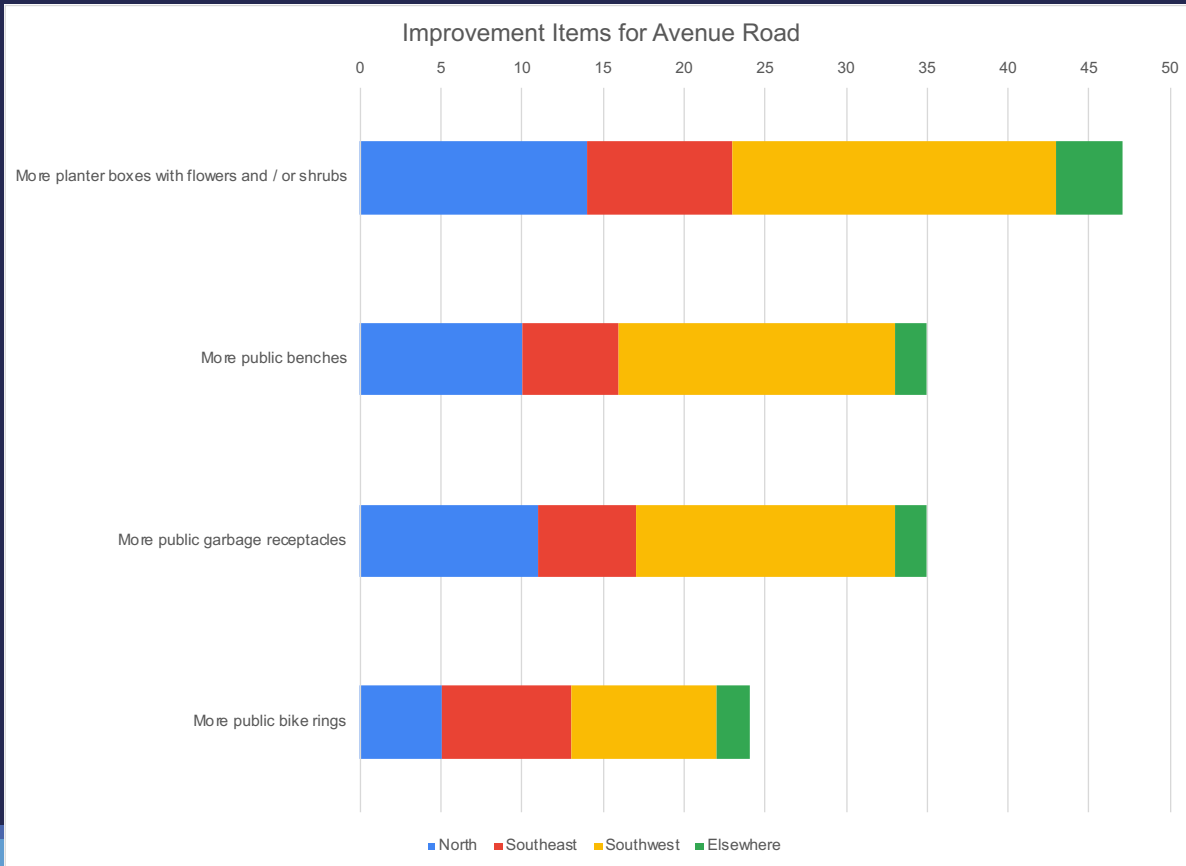
- Conclusion: Shared responsibility between the City and business owners, leaning towards business owners
- Share with councillor



Other improvement items for Avenue Road



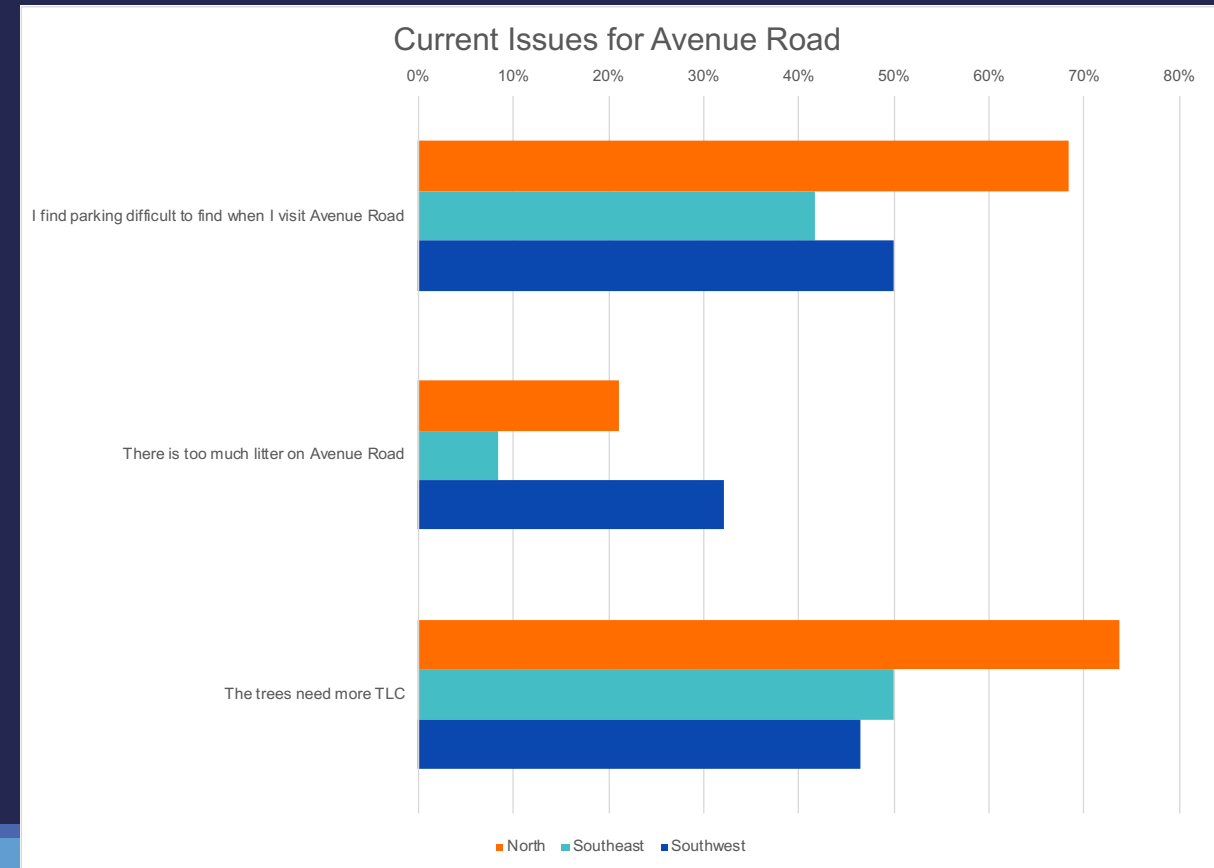
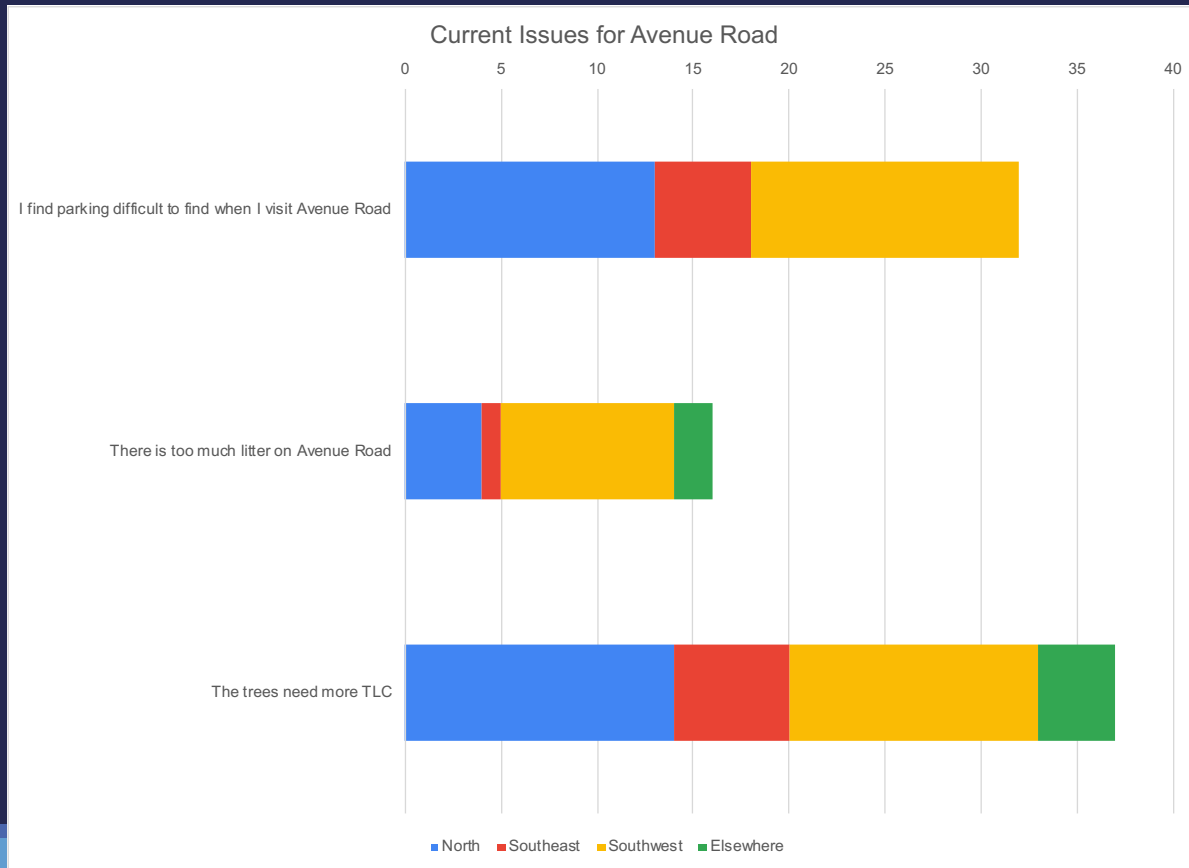
- Use stacked bar charts (left) to compare overall importance; Use side-by-side bar chart (right) to compare subareas





Current issues for Avenue Road

- Use stacked bar charts (left) to compare overall importance; Use side-by-side bar chart (right) to compare subareas



Improvement items / Current issues for Avenue Road Summary & Conclusions



Summary

- More greening initiatives / Improved tree care
- More benches
- More garbage receptacles
- More parking
- Lower support
 - Greater need to keep area clean → landlords and tenants
 - More bike rings
 - Wider sidewalks (2 write in votes)

Conclusions

- Continue Avenue Road activities
 - Greening initiative, street furniture
- Advance need for parking with councillor
- Work with councillor to keep Avenue Road clean: shared responsibility between city and business owners



What do you like about our neighbourhood?

	No. of Responses
◦ Community feel, Houses, lots, gardens	16
◦ Well maintained residential properties	
◦ Shops, restaurants, services	14
◦ Walkable	6
◦ Access to various transportation modes	5
◦ Quiet, safe	2
◦ Conclusion: No follow up required, but good to know what our members value	

What do you **dislike** about our neighbourhood?



No. of Responses

- Driver complaints:
 - Traffic on Avenue Road and residential streets 4
 - Speeds of vehicles 3
 - Little respect for stop signs and pedestrians 3
 - Parking on residential streets 2
- Large house infills 4
- Litter 3



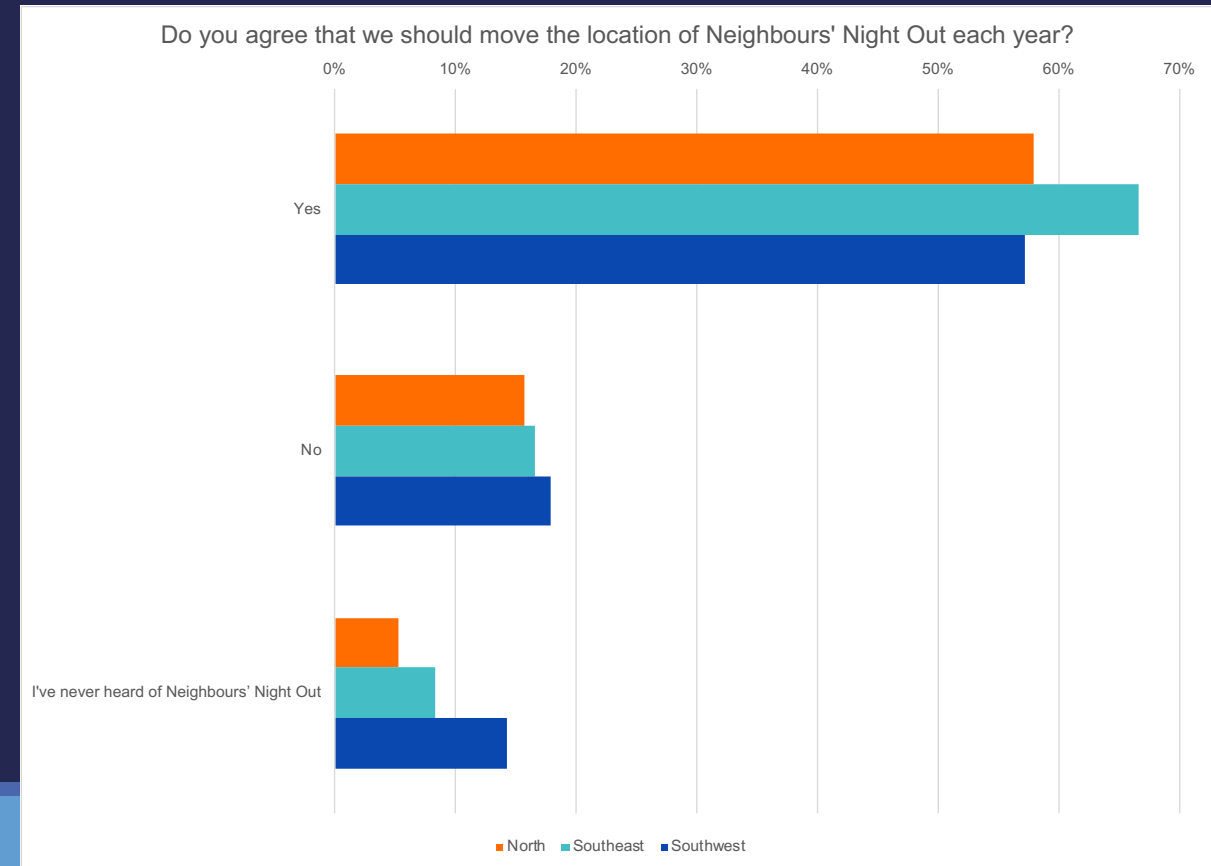
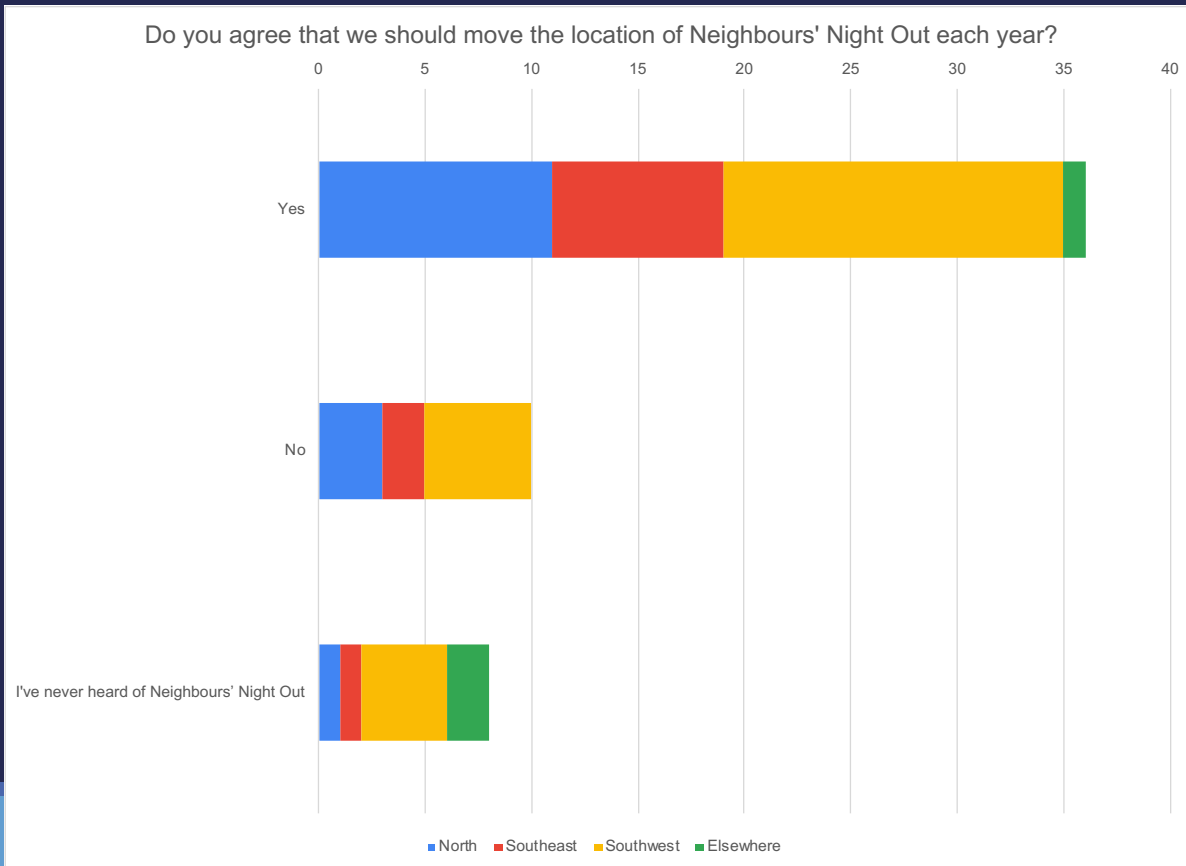
Dislike conclusions

- Work with councillor on current Avenue Road traffic study
- Raise issues of traffic, speeding, parking and rolling stops with councillor
- Litter: Not sure if this is a residential problem. Work with councillor to keep Avenue Road clean: shared responsibility between city and business owners
- Large houses
 - Continue addressing proposals at CofA
 - Address issue with councillor and Planning

Neighbours' Night Out: Move the location each year?



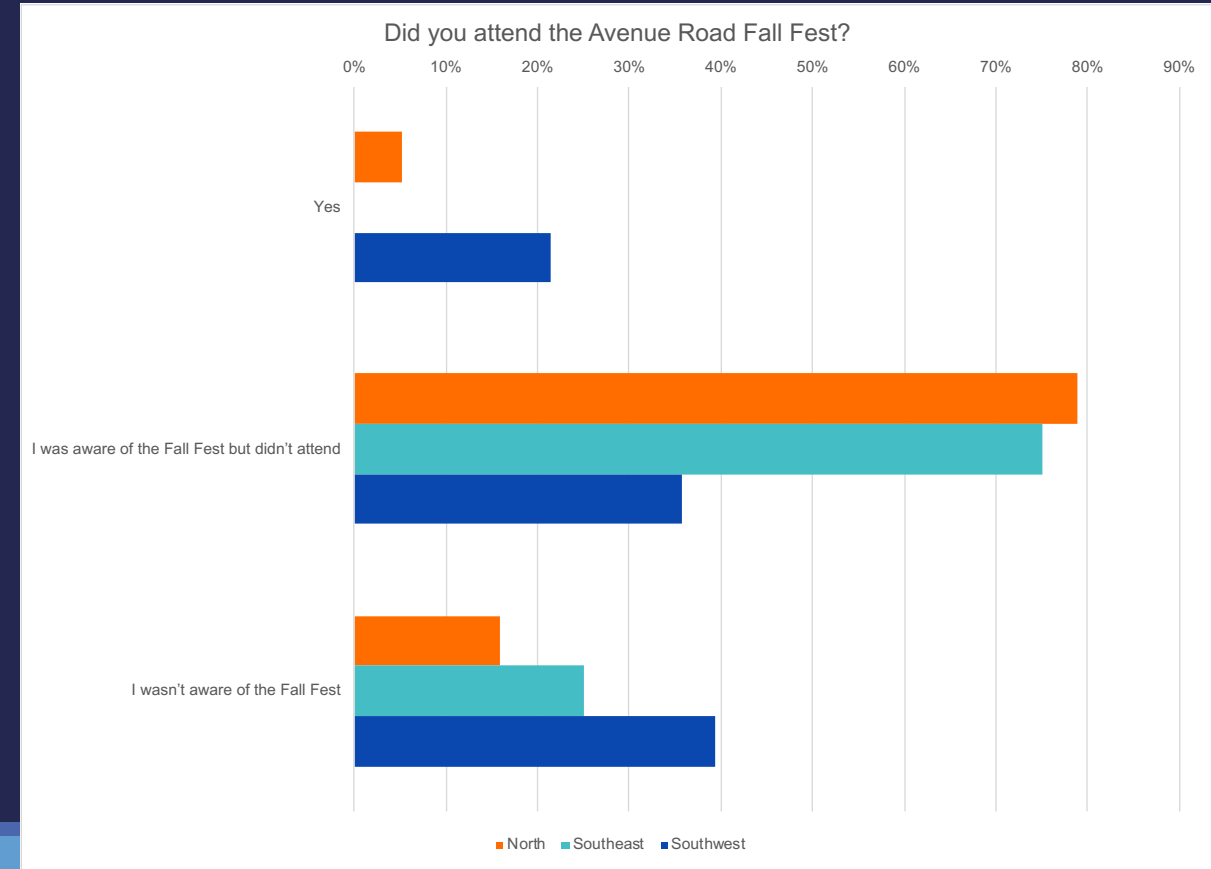
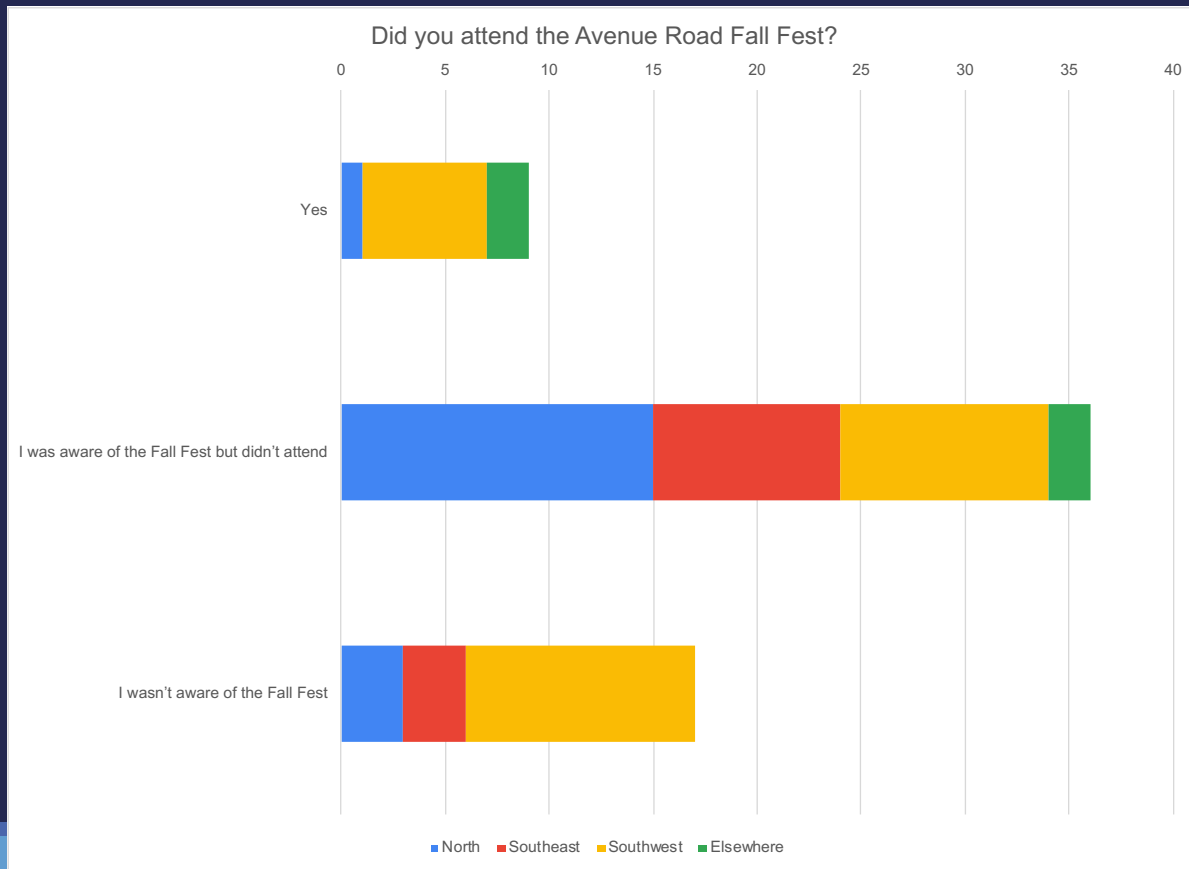
- Conclusion: Yes!; Other feedback: Continue event basically as is but consider children's group performances
- Use stacked bar charts (left) to compare overall importance; Use side-by-side bar chart (right) to compare subareas



Did you attend the Avenue Road Fall Fest on October 19, 2019?



- Use stacked bar charts (left) to compare overall importance; Use side-by-side bar chart (right) to compare subareas





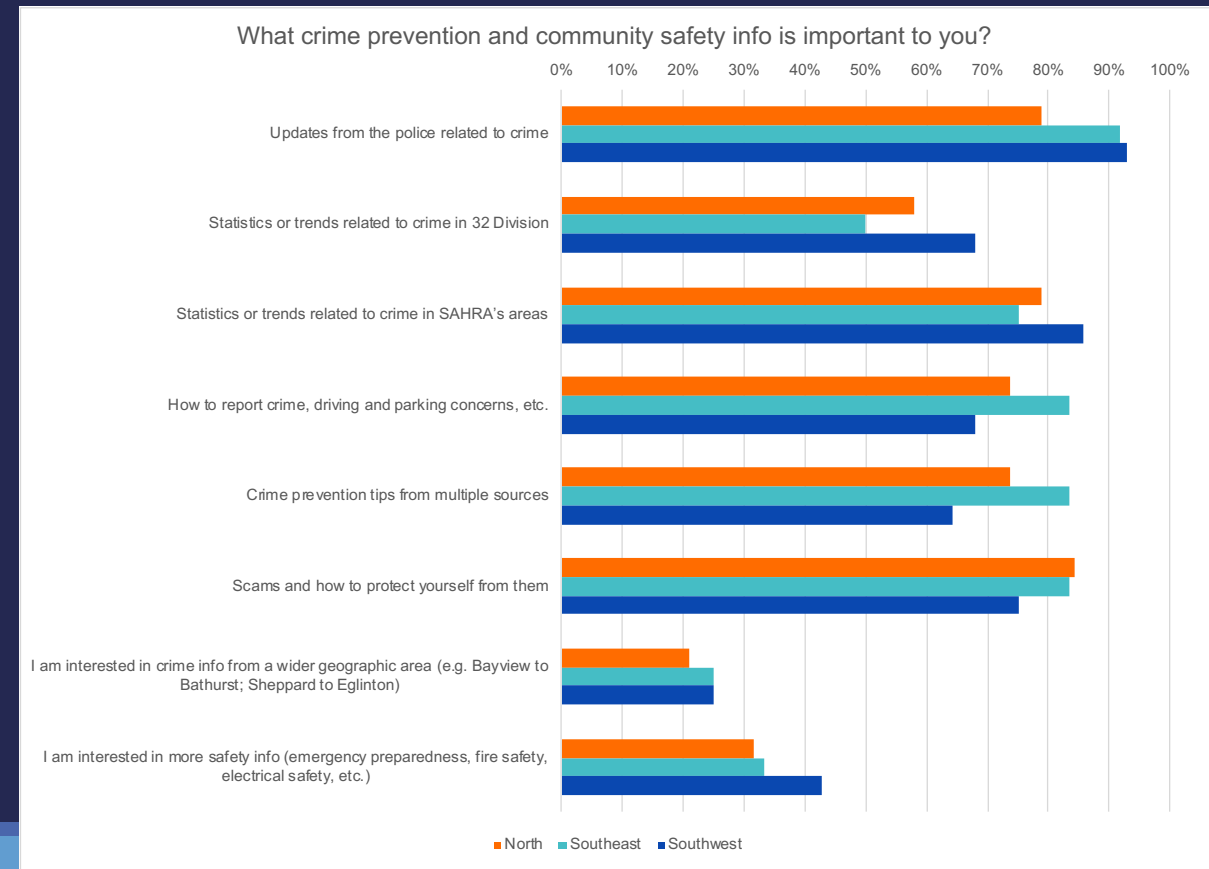
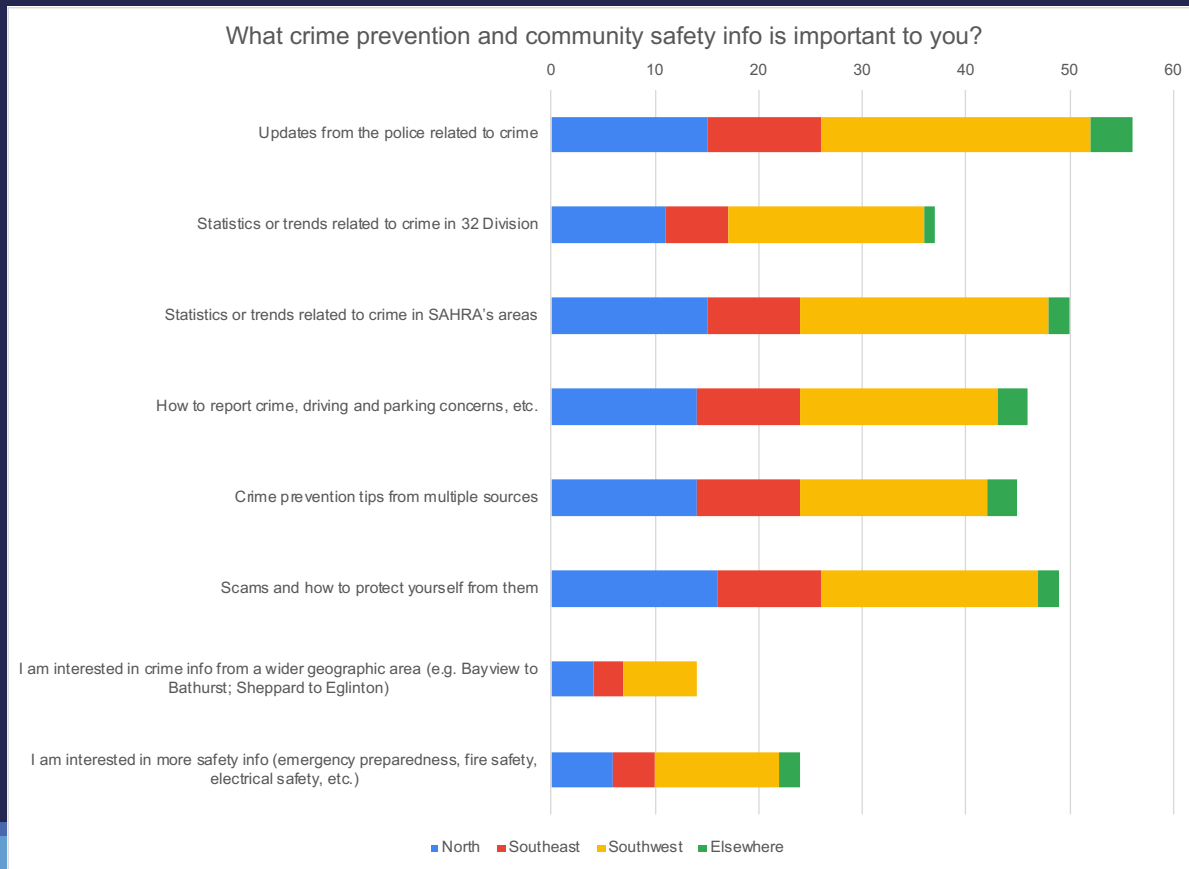
Fall Fest suggestions and conclusions

- Work with the councillor (but he needs business owner involvement)
 - Annual event (not in 2020 due to COVID-19)
 - Expand scope south to Old Orchard or further
 - Earlier planning
 - More advertising

Crime prevention and community safety



- Use stacked bar charts (left) to compare overall importance; Use side-by-side bar chart (right) to compare subareas



Crime prevention and community safety



Order of importance

1. Updates from the police related to crime
2. Statistics or trends related to crime in SAHRA's areas
3. Scams and how to protect yourself from them
4. How to report crime, driving and parking concerns, etc.
5. Crime prevention tips from multiple sources
6. Statistics or trends related to crime in 32 Division
7. I am interested in more safety info (emergency preparedness, fire safety, electrical safety, etc.)
8. I am interested in crime info from a wider geographic area (e.g. Bayview to Bathurst; Sheppard to Eglinton)

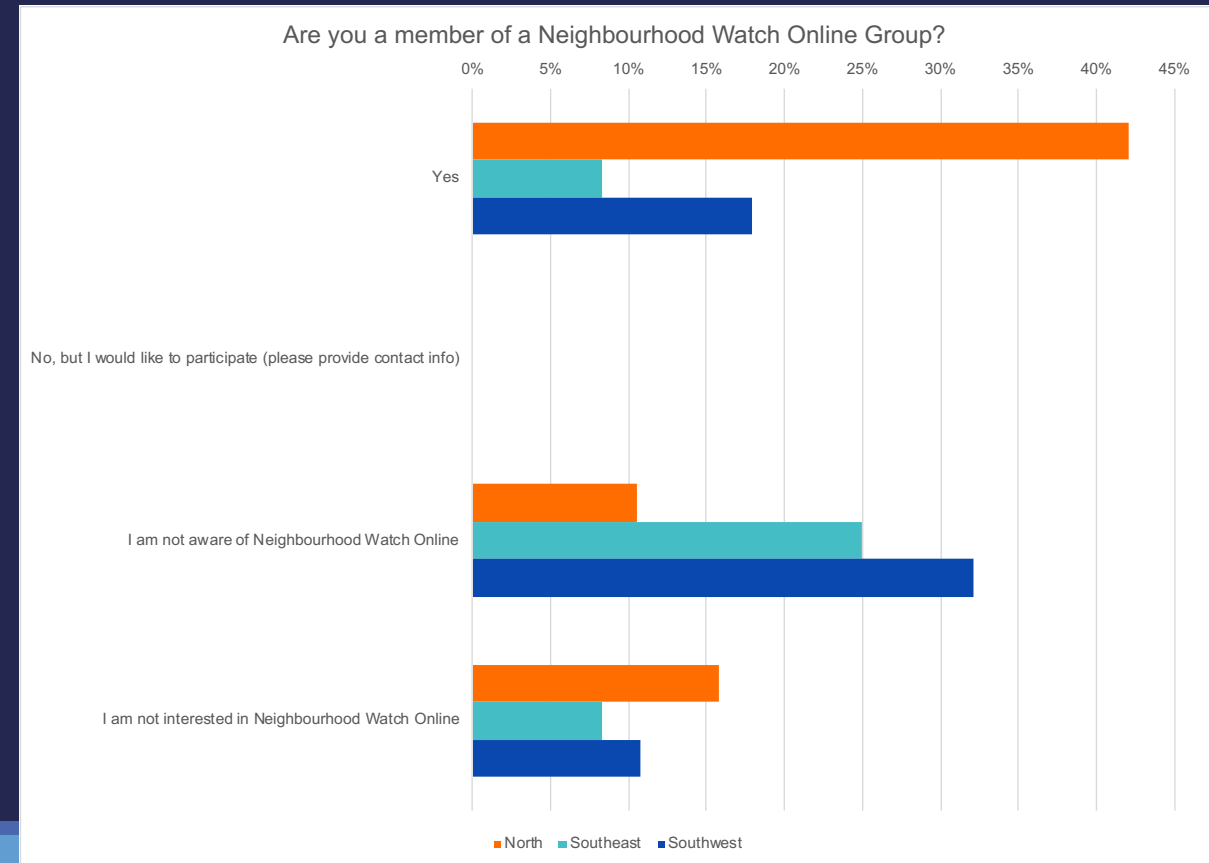
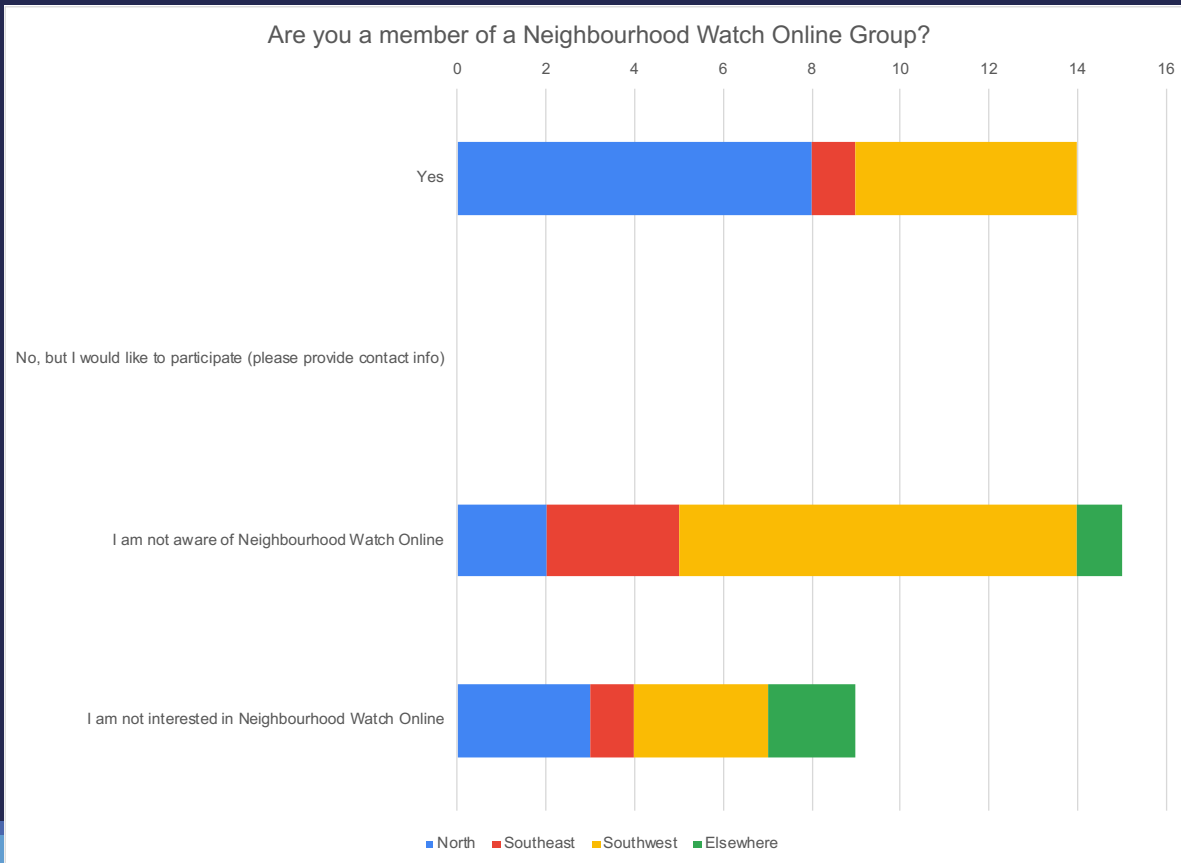
Conclusions

- Continue to advance green items
- 32 Division stats and trends will be covered as part of police updates
- Do not focus on red items
- From the suggestions submitted, continue to inform our membership



Neighbourhood Watch Online

- Use stacked bar charts (left) to compare overall importance; Use side-by-side bar chart (right) to compare subareas



Neighbourhood Watch Online conclusions

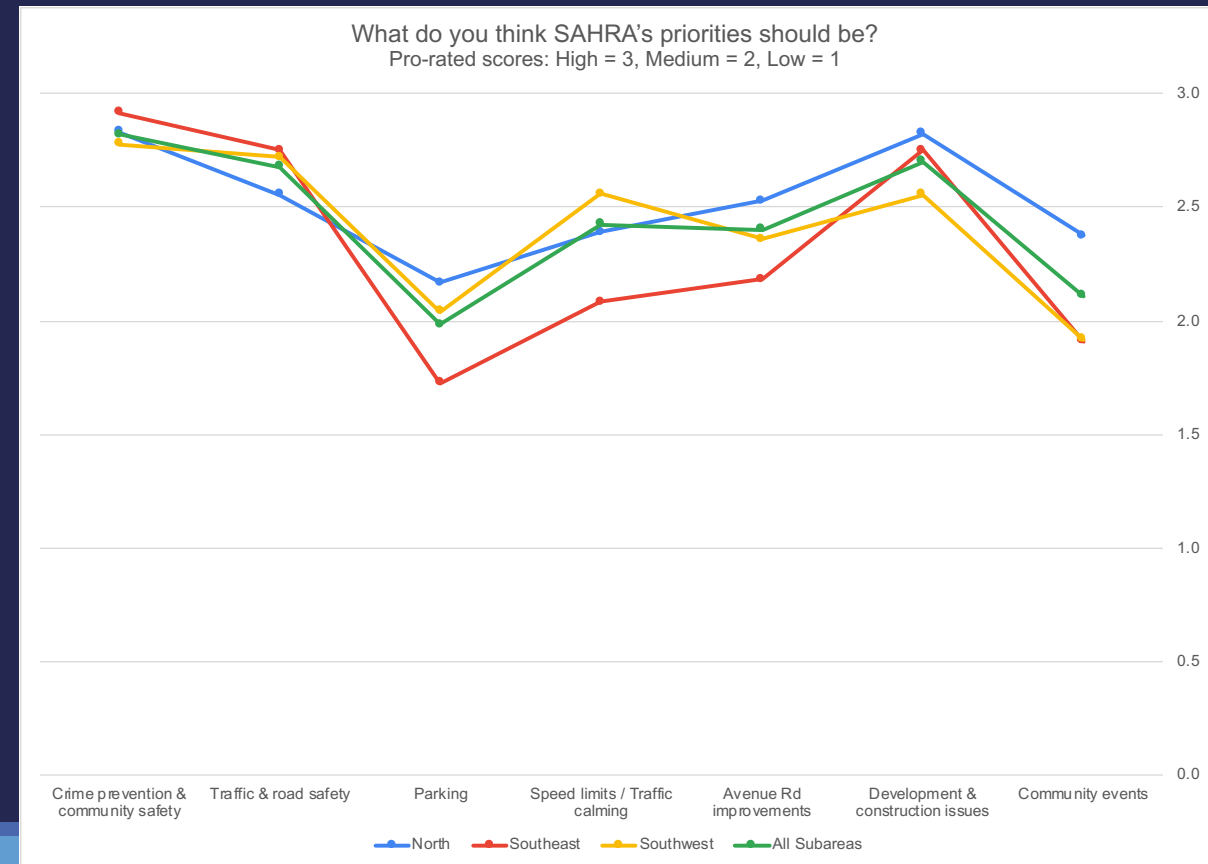
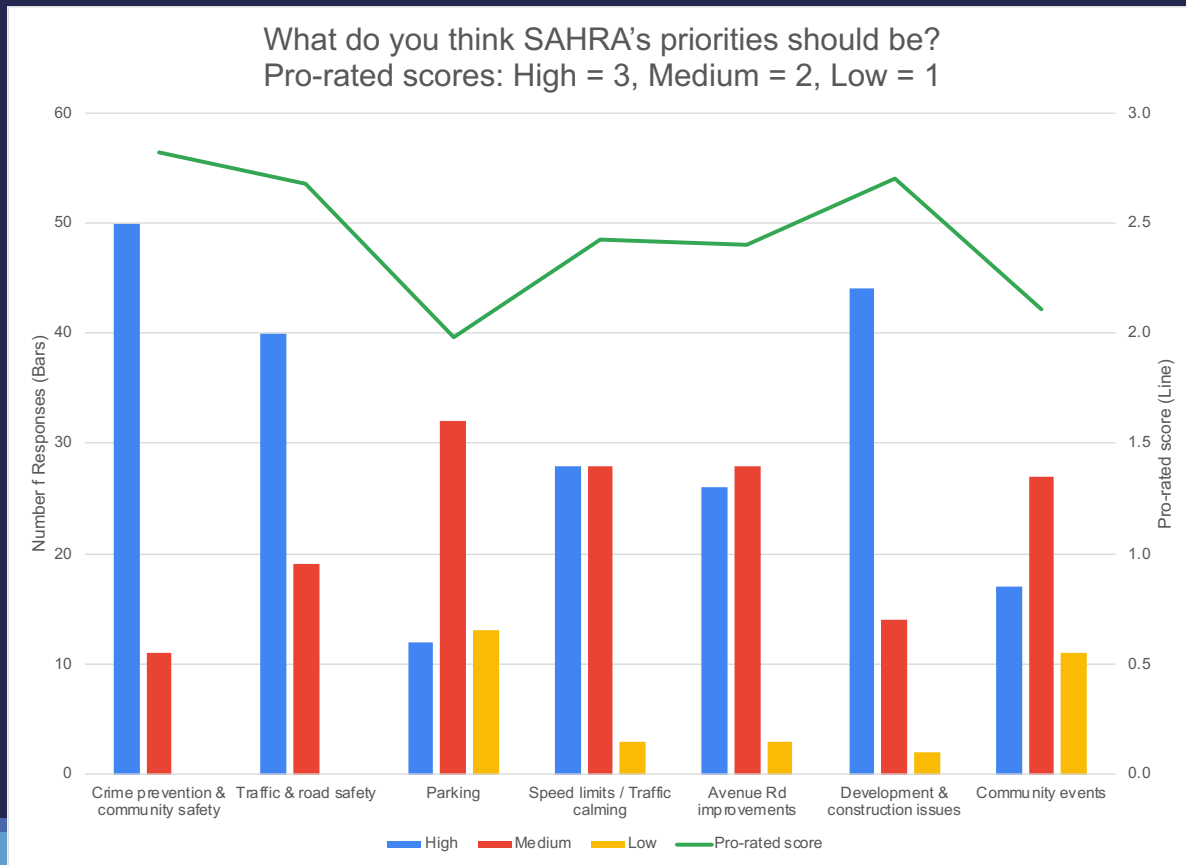


- Limited potential for further growth in North subarea
 - Only Yonge Boulevard is not covered
- Still need to advertise for the SE and SW areas

What do you think SAHRA's priorities should be?



- Bars are number of responses; Lines are pro-rated scores



What do you think SAHRA's priorities should be? (Scored > 2.5)



	Overall	North	SE	SW
1	Crime prevention & community safety	Crime prevention & community safety	Crime prevention & community safety	Crime prevention & community safety
2	Development & construction issues	Development & construction issues	Development & construction issues	Traffic & road safety
3	Traffic & road safety	Traffic & road safety	Traffic & road safety	Development & construction issues
4	-	Avenue Rd improvements	-	Speed limits / Traffic calming

Conclusions

- Maintain focus on Crime prevention & community safety, Development & construction issues, Avenue Rd improvements, Speed limits / Traffic calming
- Increase focus on Traffic & road safety
- Suggestions for other priorities can be supported in the areas shown above



Are there any major issues or concerns that you would like to tell us about?

- “I am disappointed about pet owners not cleaning up after their dogs or dropping pet waste into garden waste bags. I am also disappointed that people put their yard waste out days/weeks in advance of pick up.”
 - Annual eBlast reminder re proper disposal of pet poop
 - eBlast re putting our yard waste the night before or the morning of pickup
- Parking on south side of Wilson east of Avenue Road: Safety concern where busses need to merge left at the same location as vehicles turn north into the apartment parking lot.
 - Raise with councillor (Traffic & road safety)
- GPS and traffic apps provide routes through our neighbourhood, increasing traffic
 - Raise with councillor (Traffic & road safety)